





HOW TO PLACE A CALL

Turning Handset On/Off

- Pick up the handset
- Enter the number, then press Send key

ORUsing the Speakerphone

- With the Headset on-hook, press
- Enter the number, then touch the Send key

ORUsing the Headset

- Enter the number, then press the **Send** key

HOW TO ANSWER ACALL

Using the Handset

Pick up the Handset

ORUsing the Speakerphone

Press the ; or the **Answer** key

ORUsing the Headset

Press 😧







HOW TO END A CALL

Using the Handset

• Hang up the Handset, or press More then the End Call key

ORUsing the Speakerphone

Press the ; or the **Answer** soft key

ORUsing the Headset

Press 0

HOW TO PLACE A CALL ON HOLD

Toplacea call on hold

• Press or touch the **Hold** key during an active call

Toresume a call

Press or touch the Resume soft key

If there is more than one call on hold

Use the touch screen to switch between calls on hold, then press or touch **Resume** soft key to retrieve the desired call







HOW TO CREATE A CONFERENCE CALL

ToCreate a Conference Call

- Touch the Conference soft key during an active call
- Enter the extension or external number of the second party
- Touch the **Conference** soft key again when the second party answers. All parties are now joined in the conference
- Touch the End Call soft key to drop the conference call

HOW TO FORWARD A CALL

Toenable Call Forwarding

 Touch the menu icon when the phone is idle and then Features > Call Control > Call Forward

Select the desired forward type: Always Forward or Busy Forward or No Answer Forward

- Touch the 'on' button and enter the number to forward to
- Enter the ring time (in seconds) to wait before forwarding
- Touch the Save soft key to accept



Conference kev



Menu key



Call Control key

Add kev



CONTACT DIRECTORY

Toaccess the directory and add a contact

- Press the button to go the directory menu
- To add a contact touch the **Add** button and enter the contact's details.
- Touch the Save Icon to save the details.

HOW TO TRANSFER A CALL

You can transfer a call in the following ways:

BLIND Transfer - The call is transferred directly without the need to announce the caller

- Press or the **Transfer** soft key during an active call. The call is placed on hold.
- Enter the number you want to transfer to
- Press or the **Transfer** soft key

ASSISTED Transfer - Allows you to announce the caller prior to rereleasing the call

- Press or the **Transfer** soft key during an active call. The call is placed on hold
- Enter the number you want to transfer to
- When the second party answers announce the call then press or the Transfer soft key







CALL HISTORY

While the phone idle

- Press the Call Logsoft key to view missed, received and placed calls
- Press or to scroll through the list
- Select an entry from the list
- Touch an entry from the list to place a call
- Touch the 1 button to view information about the entry
- Select **Add to Personal** to add to your Local Directory



